

Dear Valued Customer,

At Vastola Heating & Cooling, our goal is to provide customers with a safe, clean, reliable, comfortable, and efficient Heating & Cooling system. This has never been more important since we are all likely to be spending more time at home in the weeks to come. As we navigate this rapidly changing COVID-19 situation together, we want to assure you that the well-being of both our customers and employees is our number one concern.

Since our employees are entering your home, we have instituted new policy to ensure your safety:

1. All of our employees have been instructed to stay home if they are not feeling well.
2. Our employees have been asked to not offer a handshake to customers, and to maintain a comfortable distance to occupants while in your home.
3. All of our vehicles have been equipped with hand sanitizer, so employees can sanitize their hands before and after each visit.
4. If somebody in your home is not feeling well, let us know and we will gladly reschedule.

Since the risk of damage from condensate leaks or inoperable AC units is greater without routine maintenance, we are not recommending delaying spring maintenance at this time. Since the air in your home passes through your ducted or ductless system, a clean filter, evaporator coil, and condensate drain will help provide a cleaner and healthier indoor environment.

We have been getting many inquiries as to what we can offer for "virus killing" solutions in homes. Although we cannot provide a miracle device program to prevent the spread of COVID-19, we can suggest products, such as the HALO-LED indoor air purifier, that has been proven to kill pathogens such as H1N1, Bird Flu, Norwalk Virus and many other. Please call our office if you would like more information.

If you have any questions or concerns please contact our office at 716-827-8652

Thank you for being a loyal customer of Vastola Heating & Cooling, LLC.


Daniel DeMarco
President